![Opengear logo]

EOL Announcement of Remote Site Manager ACM5000

Opengear announces the end-of-sale and end-of-life (EOL) of the remaining Remote Site Manager ACM5000. Please note the ACM5004-LR-E and ACM5004-LR-I are unavailable due to the lack of parts inventory. The remaining devices listed below have limited availability.

EOL Product

Product Type: Remote Site Manager
Part Numbers Affected: ACM5004-LR-E, ACM5004-LR-I, ACM5002-F-E, ACM5004-F-E, ACM5004-2-I, ACM5003-M-F-E
Availability: Limited

Replacement Product

Product Type: Remote Site Gateway and Resilience Gateway

Both the Remote Site Gateway and Resilience Gateway are available for purchase today offers a faster CPU, more RAM, built-in USB console management ports and SFP ports. The Resilience Gateway have updated 4G cellular connectivity. Please note both devices only contain RS-232 ports.

Replacement Matrix

EOL Device	Availability	Last Support Date	Replacement Device
ACM5004-LR-E	None	January 1st, 2021	ACM7004-2-LMR
ACM5004-LR-I	None	January 1st, 2021	
ACM5002-F-E	Limited	January 1st, 2021	ACM7004-2
ACM5004-F-E	Limited	January 1st, 2021	ACM7004-2
ACM5004-2-I	Limited	January 1st, 2021	ACM7004-2
ACM5003-M-F-E	Limited	January 1st, 2021	ACM7004-2-M

MSRP: USD $595 - $1015
Availability: Today

Key Dates

End-of-Sale Date: December 1st, 2016
End-of-Life Date: January 1st, 2017
End of Support: January 1st, 2021